



PolyTech screens are not designed to act as a restraint of any kind!
MANUFACTURER'S LIMITED WARRANTY FOR RESIDENTIAL USE

Effective Jan 1st, 2021-current

PolyTech Products Ltd. provides the following limited warranty on its solid vinyl Windows and Garden Doors as long as you own your windows and doors (warranty is not transferable)

I. WHITE VINYL CASEMENT REPLACEMENT (FRAME AND SASH)

The vinyl casement on all manufactured windows and doors shall remain free from blistering, peeling, or cracking caused by manufacturing or vinyl compositional defects when subject to normal environmental conditions and reasonable residential usage for a **LIFETIME (25yrs)** from the date of purchase or as long as you own your windows and provided that no paint, varnish, or other coating is applied to the vinyl in the event of which this warranty is void.

A BLACK EXTERIOR FILM-Limited Warranty **TEN (10 yrs)** from the date of purchase or as long as you own your windows and provided that no paint, varnish, or other coating is applied to the vinyl in the event of which this warranty is void.

II. SEALED THERMAL UNITS

The sealed thermal unit shall remain free from the introduction of foreign substance including dust or moisture caused by manufacturer's defect for a period of **TWENTY (20) YEARS** from the date of purchase or as long as you own your windows when subject to reasonable residential usage and under normal environmental conditions but this warranty shall be null and void in the event of breakage or cracking of glass comprising the sealed thermal unit. **Labour** is not part of warranty to replace Thermal units that have been comprised with Seal Failure after **1 year**.

III. HARDWARE RESIDENTIAL

The window and door hardware (the tilt and turn mechanism, operational handles and locking device) shall remain free from manufacturer's defect for a period of **TWENTY (20) YEARS** from the date of purchase or as long as you own your windows when subject to reasonable residential usage and under normal environmental conditions and comply with PolyTech's **maximum operating** window and door size.

PolyTech shall not be liable for and this warranty does not apply to hardware broken or damage caused by improper installation and misuse. **Labour and Service Fees** are not covered in this warranty after **1 year**

RESTRICTIONS AND LIMITATIONS

1V. COMMERCIAL Establishments

In the event that the Purchaser intends to use PolyTech Products Windows & Doors for any commercial purpose -- the purchaser shall establish in writing the nature of the commercial use and on that basis, PolyTech Products Ltd. may or may not in its own discretion, provide a manufacturer's written warranty on its windows and/or doors.

Warranty would be void for any commercial rental properties and or establishments where you the Home Owners are not the person living in the place of product installation. (Ex. Cottage Rentals, Air BNB rentals, Apartment Rentals, Restaurants, Offices, Schools etc.) – there will be a service fee and hardware cost for replacement of damaged Parts and Hardware

PolyTech 's liability is limited solely and exclusively to the supply or replacement material, and to labour to repair or replace in the first year in a Residential application. Commercial applications there will be a service fee and parts cost.

PolyTech shall not be liable for, and this warranty does not apply to, any failure, defect, or damage resulting from or connected with: misuse, abuse, neglect, or improper handling or storage, commercial application of any kind: improper installation or installation not in strict adherence to PolyTech's written instructions,

PolyTech shall not be liable, and this warranty does not apply to **PolyTech screens.**

Only PolyTech Products Ltd. or its representatives will decide on the method and extent of repairs, and cost to be required for labour and parts to be used for repair and/or of the replacements to be done during & after the prescribed warranty period. PolyTech will accept no responsibility for the decisions taken by others than those mentioned above.

The above limited warranty applies only to the installation of PolyTech Product Ltd.'s doors and/or windows for residential use. There are **NO VERBAL WARRANTIES OR REPRESENTATIONS extended to the Purchaser** by PolyTech Products Ltd. and the above written warranty provided by PolyTech Products Ltd. is the only warranty that shall be used.

Please refer to CAN/CGBS 12.3-M91 standard for glazing quality glass as a guide in determining

whether or not a scratch or defect in the glass surface -between the panes-is to be considered a defect or not-- it is rare to find a manufactured glass window that is "Perfect" (ex: totally without flaw). Small imperfections in the glass such as minute bubbles, crystals, or scratches are normal and inherent to any manufactured glass product. These minor defects/imperfections are not the fault of the dealer or the Manufacturer of the windows, and therefore, are not warranted.

–Unacceptable Defects on the Exterior of the glass should be reported within one month of taking occupancy in the residence to be warranted

This limited warranty shall be void in the event that damage is caused to any part of PolyTech Products Ltd.'s windows or doors as a result of unanticipated events including but not limited to lightning, fire, windstorm, tornado, Hurricane sustained winds, flood, earth tremor, subsidence, snow fall, explosion or any acts of God